



Information to the customer

Dear Customer,

under the current legislation on the protection of personal data (EU Regulation n. 679 of 2016), Righetti Giannantonio, as legal representative of **Az. Agr. Bertoletta Soc. Agr.**, data controller, based in Via San Michele 34 in Pescantina (VR), wishes to inform you that the processing of your personal data is carried out with fairness and transparency, for lawful purposes and protecting your privacy and your rights.

The processing is also carried out with the help of computer means for the following purposes: to acquire and confirm your reservation of accommodation and ancillary services, and to provide the requested services. As the processing is necessary for the definition of the contractual agreement and its subsequent implementation, your consent is not required, except where special, so-called sensitive data are provided. If you refuse to provide your personal data, we will not be able to confirm your reservation or provide you with the requested services. The processing will cease when you leave, but some of your personal data may or must continue to be processed for the purposes and in the manner indicated in the following points:

to comply with the obligation laid down in the “Unique Law of Public Security” (Article 109 R. D. 18. 6. 1931 n. 773) which requires us to communicate to the Police Station, for public security purposes, the general details of the guests accommodated in accordance with the procedures established by the Ministry of the Interior (Decree 7 January 2013). The provision of data is mandatory and does not require your consent, and if you refuse to provide it, we will not be able to host you in our structure. The data collected for this purpose will not be stored by us, unless you give us your consent to the storage in accordance with point 4;

to comply with applicable administrative, accounting and tax obligations. For these purposes, the processing is carried out without the need to obtain your consent. The data are processed by us and by our agents and are communicated to outside parties only in compliance with legal obligations. If you refuse to provide the data required for the above-mentioned fulfilments, we will not be able to provide you with the requested services. The data collected for these purposes are stored by us for the period stipulated by the respective regulations (10 years, and even longer in the case of tax investigations);

to speed up the registration procedures in the event of your subsequent stays at our property. For this purpose, subject to obtaining your revocable consent at any time, your data will be kept for a maximum period of 24 months and will be used when you are our guest again for the purposes referred to in the previous points;

to carry out the function of receiving messages and telephone calls addressed to you during your stay.

Your consent is required for this purpose. You may withdraw your consent at any time. The treatment will in any case cease upon departure;

to send you communications regarding customer satisfaction surveys or promotional offers and updates on rates and dedicated offers. For this purpose, after obtaining your consent, your data will be stored for a maximum period of 24 months and will not be communicated to third parties. You may withdraw your consent at any time;

for the purpose of protecting people, property, and company assets through a video surveillance system of some areas of the structure, identifiable by the presence of special signs. Your consent is not required for this processing, as it pursues our legitimate interest to protect people and property against possible attacks, thefts, robberies, damages, acts of vandalism and for purposes of fire prevention and occupational safety. The recorded images are deleted after 24 hours, except for public holidays or other cases of closure



of the financial year, and in any case not later than one week. They shall not be disclosed to third parties, except where a specific investigative request by the judicial authority or the judicial police has to be complied with.

We would also like to inform you that the European Regulation grants you certain rights, including the right of access and rectification, or erasure or restriction or opposition to processing, as well as the right to data portability, if and insofar as applicable (Articles 15 to 22 of EU Regulation No. 679 of 2016). It may also lodge a complaint with the supervisory authority, in accordance with the procedures laid down in the legislation in force.

For any further information, and to exercise your rights under the European Regulation, please contact:

Data controller:

Righetti Giannantonio – info@cascinaborghetta.it